

Improving the Global Technology Solutions
Information Technology Asset Management
Processes Leads to Improving the
Human Condition

2020 Internship Showcase

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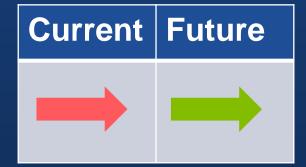
## What I Have Learned

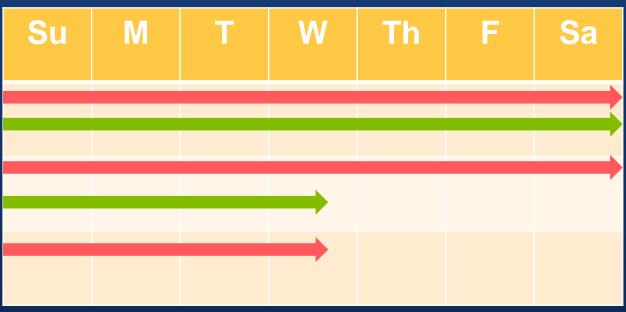


300 tickets in 26 days!



## The Importance of Efficiency





Aon to best support RTI International employees, 2000







# Solutions



Automated Email Reminders

Imaging Completed by Vendor



Autogenerated Shipping and Return Labels

Marketplace and ServiceNow Compatibility

## Acknowledgments

- Sean Wuensch
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- Tamaine Leake
- Richard Renshaw
- Charles Young
- Cam Dawson













### Image Sources

Getty Image: <a href="https://www.gettyimages.com/detail/photo/portrait-of-worried-bearded-young-man-looking-up-royalty-free-image/930030808?adppopup">https://www.gettyimages.com/detail/photo/portrait-of-worried-bearded-young-man-looking-up-royalty-free-image/930030808?adppopup</a>

