Global Technology Solutions (GTS) Vendor Consolidation

Finding Ways to Increase Efficiency and Reduce Spend Within GTS

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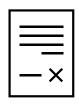


Project Overview

- Problem: GTS has overlapping vendors and contracts in the market research space.
 - → Unnecessary spending
 - → Under-utilization of services provided







 Solution: Determine if any vendors can be eliminated or renegotiated to reduce spend.





Do initial market research



Compare features & pricing



Meet with relevant vendors



Conduct internal reviews & surveys



Choose a vendor based on needs & price



Find a Balance



Desired features & needs:

- Easy to navigate website
- Actionable research
- High volume of research
- Pre-built decks and templates

Business Sense:

- Affordable
- High value-proposition
 - Does the product benefit the broadest active-user base?
- Efficient
 - Can we use an existing vendor?

End Results

- Analysis led to the renegotiation and renewal of an expiring contract with one of our market research vendors.
 - Increased service levels and features for the same price
 - Cost avoidance of over \$74,000



 Recommended renegotiation of the other current contract attempts to utilize a better value-proposition service option.

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