RTI International has more than 50 years of experience designing, conducting, and reporting on surveys. Our work secures RTI’s solid reputation as a leading independent research institute specializing in services that incorporate the latest technology and innovations in survey research while delivering high-quality data, products, and guidance. Our experience, personnel, and resources (domestic and international) enable us to provide guidance and undertake surveys of any size or population while controlling cost and maintaining data quality.

RTI’s survey research services include study design, instrument development and evaluation, pretests and pilot studies, mail surveys, telephone surveys, in-person field surveys, Web surveys, records abstraction, biological specimen collection, mixed-mode surveys, subject tracing, focus groups, and health registries.

Research Areas

Children and Families
RTI’s work includes studies of child and adolescent development, children’s mental health and mental health services, child care, early childhood development and intervention, intimate partner violence, child maltreatment and the child welfare system, marriage, family formation, well-being, and family support. Our work directly informs policy and practice.

Public Health and Clinical Research
RTI supports public health and clinical research studies for commercial and federal clients. Staff provide various services: protocol development; site, patient, and participant recruitment; case report form or questionnaire development; materials development; data capture systems; site and staff training; enrollment and data collection monitoring; and biospecimen and health measures collection.

Health Security
We conduct applied and theoretical research into the causes and consequences of natural and man-made disasters and attacks to analyze and advise government policy and practice for preparedness and response. Research areas include terrorism and conflict, food safety and security, biological and agricultural security, human rights, criminal justice, elections and political systems, and border security.

Security and Defense
RTI conducts behavioral science research to improve personnel and organizational effectiveness, with an emphasis on security and defense initiatives. We provide research services in content areas such as intelligence analysis; terrorism and political violence; immigration; cyber security; border security; military manpower, personnel, and training for active duty and reserve forces; and military retirees and military families.
Survey Research and Methodology

Occupational Safety and Health
RTI conducts a broad range of applied research and evaluation to inform public and private efforts aimed at reducing work-related injury and illness. The goal is to study the effectiveness of workplace safety practices, support the design and implementation of large-scale survey and surveillance efforts, and assess certification procedures for personal protective equipment.

Mental Health and Substance Use Surveys
RTI conducts data collection projects that support research on the epidemiology, etiology, and prevention and treatment of mental health and substance abuse problems among youth, young adults, and adults; military personnel; homeless, runaway, and minority youth; and workers.

Health Surveys and Registries
RTI employs experts in the design, implementation, and evaluation of public health registries and surveillance programs, as well as in methods and techniques for collecting information on the provision and use of health services. Staff design and implement large-scale data collection projects targeting both providers and users of health services in the areas of environmental health and exposure registries, health surveys, aging research, and patient satisfaction surveys.

Digital Technology and Society
RTI develops and applies innovative methods for survey and social research that reflect the changing nature of personal communications and the ways individuals interact with technology and each other. We specialize in integrating traditional data capture methodologies with new modes and data sources such as mobile technologies, social media, and other digital media to generate accurate measures of social behavior (virtual worlds, gamification, and crowdsourcing).

Survey Methodology
Our survey experts strive to understand and improve the survey research process—from development of the research design to final analyses and reporting. RTI staff develop methodological enhancements and new technologies that can reduce the cost or time needed to conduct a study while sustaining overall data quality. Our language methodologists apply principles of survey methodology to ensure that all translated survey documents are linguistically and culturally appropriate.

Research Services
RTI offers state-of-the-art survey data collection capabilities via a centralized, access-controlled Research Operations Center and a nationally distributed home-based interviewer work force. Our survey projects employ approximately 2,000 trained survey interviewers and supervisors across the country and in all time-zones.

RTI’s Research Operations Center is located in a 50,000 sq. ft. facility in Raleigh, North Carolina. The center provides data collection and data management services for all of RTI’s research studies and includes a 240-seat CATI facility, state-of-the-art mail survey processing, and ample support for training, quality monitoring, and cognitive interviewing.

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