

Patient-Centered Communication-Cancer-36 Items (PCC-Ca-36)

Thank you for taking the time to fill out this survey.

This survey asks about your experiences with doctors and other health professionals such as nurses and physician assistants. This is not a test, and there are no right and wrong answers.

Instructions:

- ✓ Please share your honest opinions. All of your answers will be kept private. The information will not be reported back to your doctors, nurses, or anyone else who provides care.
- ✓ Please use a **BLACK** or **DARK BLUE** ink pen to mark your answers.
- ✓ Be sure to read all of the answer choices before marking your answer.

Copyright © 2016 by RTI International and the University of North Carolina at Chapel Hill. All rights reserved. This work is licensed under a Creative Commons Attribution-No Derivatives 4.0 International License (CC-BY-ND 4.0).

Sharing Information

1. How often do your doctors and other health professionals...

| | Never | Rarely | Some- times | Often | Always |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a. Talk with you about your concerns and questions? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Give you helpful information, even when you don't ask for it? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Make sure you have the information you need? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Help you understand the information you need to know? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Make sure your questions are answered? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

2. How much do your doctors and other health professionals make you feel comfortable asking questions?

- ☐ Not At All
- ☐ Not Very Much
- ☐ Somewhat
- ☐ A Lot
- ☐ A Great Deal

Relationships with Doctors and Other Health Professionals

3. How much can you depend on your doctors and other health professionals to give you the care you need?

- ☐ Not at all
- ☐ Not very much
- ☐ Somewhat
- ☐ A lot
- ☐ A great deal

4. How often do your doctors and other health professionals ...

| | Never | Rarely | Some- times | Often | Always |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a. Show they care about you? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Remember details about you between visits? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Have open and honest communication with you? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Listen carefully to what you have to say? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

5. How much do your doctors and other health professionals seem well informed about your type of cancer?

- ☐ Not at all
- ☐ Not very much
- ☐ Somewhat
- ☐ A lot
- ☐ A great deal

6. Different doctors and health professionals are often involved in a patient's care. How well do your doctors and other health professionals explain what they each do?

- ☐ Poorly
- ☐ Not Very Well
- ☐ Fairly Well
- ☐ Very Well
- ☐ Outstanding

Making Decisions

Many decisions need to be made in cancer care, such as decisions about treatment choices, where to go for care, or how to manage side effects. Please think about all of the decisions there have been in your care.

7. How often do your doctors and other health professionals involve you in making decisions about your care?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always
- ☐ Does not apply/there have not been any decisions

8. How well do your doctors and other health professionals ...

[illegible]

9. How much do your doctors and other health professionals...

[illegible]

Attention to Your Emotions

10. How often do your doctors and other health professionals give the attention you need to your feelings and emotions?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always
- ☐ Does not apply/I do not want attention to my feelings and emotions

11. How much do your doctors and other health professionals...

| | Not at All | Not Very Much | Some- what | A Lot | A Great Deal | Does Not Apply |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a. Pay attention to how you are doing emotionally? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Show concern for your feelings, not just your illness? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Show concern for how your family is doing emotionally? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Make you feel comfortable to talk about your fears, stress, and other feelings? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

12. How well do your doctors and other health professionals talk with you about how to cope with any fears, stress, and other feelings?

- ☐ Poorly
- ☐ Not very well
- ☐ Fairly well
- ☐ Very well
- ☐ Outstanding
- ☐ Does not apply

Taking Care of Yourself

13. How well do your doctors and other health professionals help you understand ways you can take care of your health?

- ☐ Poorly
- ☐ Not very well
- ☐ Fairly well
- ☐ Very well
- ☐ Outstanding

14. How much do your doctors and other health professionals talk with you about...

| | Not at All | Not Very Much | Some- what | A Lot | A Great Deal | Does Not Apply |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a. How cancer is affecting your everyday life? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Ways you can manage any side effects or symptoms? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. How your family can help care for you? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Any concerns you have about taking care of yourself? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

15. How often do your doctors and other health professionals make sure you understand the steps in your care?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always

Dealing with Uncertainty

16. Cancer patients often face uncertainties about their cancer. For example, patients may not know what will happen, how treatment is working, and how to make sense of different information and opinions.

How well do your doctors and other health professionals help you deal with the uncertainties about your cancer?

- ☐ Poorly
- ☐ Not very well
- ☐ Fairly well
- ☐ Very well
- ☐ Outstanding
- ☐ Does not apply/have not been any uncertainties

[illegible]

17. How much do your doctors and other health professionals help you understand ...

18. Patients often get information from different places. How well do your doctors and other health professionals help you understand what information is most important?

- ☐ Poorly
- ☐ Not very well
- ☐ Fairly well
- ☐ Very well
- ☐ Outstanding
- ☐ Does not apply/I have not gotten information from different places