

# Experience in Indonesia



For 25 years, RTI International has provided technical assistance to numerous clients and communities throughout Indonesia. Our demand-driven, community-focused strategy emphasizes transparency and public participation in governance and development planning. RTI's programs in Indonesia encourage local ownership and public-private commitment to local development and service delivery. We engage the national and local governments, civil society, and the public and private sector to improve the policy environment and increase citizen participation in decision-making processes. RTI's efforts help strengthen management of public investments in health and education, basic service delivery, and environmental management.

## **Supporting an Effective Institutional Framework for Fiscal Decentralization Reforms**, Asian Development Bank (ADB), 2006–2007

RTI helped the Regional Autonomy Council, a cross-ministerial advisory body to the Indonesian President, facilitate greater intergovernmental cooperation to increase the consistency of decentralization reforms on fiscal policy, regional autonomy, and monitoring and evaluation of local government performance.

## **Improved Quality of Teaching and Learning Program**, U.S. Agency for International Development (USAID), 2005–2010

Through 1 of 3 integrated components forming USAID's Decentralized Basic Education (DBE) program, RTI is improving in-service teacher training on new competency-based national curriculum and active learning methodologies, providing instructional leadership support, and assessing school performance at the district, subdistrict, and school level in East Java. RTI works with the Examinations Center/Testing Unit to develop assessment instruments and diagnostic tools for classroom use.

## **Democratic Reform Support Program (DRSP)**, USAID, 2005–2009

To safeguard policy reforms on the rule of law, freedom of information, the justice sector, and free and fair elections, RTI works with civil society organizations and the public and private sector to promote government accountability and citizen participation. RTI is helping the new Constitutional Court strengthen the system of checks and balances, define broadcasting rights, and advocate for independent news media.

## **Assessment of International Experience in Territorial Reform**, World Bank, 2007–2008

With additional funding from the World Bank and other donors for USAID's DRSP, RTI conducted a comprehensive assessment of the Government of Indonesia's (GoI) Territorial Reform program. The reform program was initiated following the GoI's passage of the Indonesian Regional Autonomy laws in 1999.

## **More Effective Decentralized Education Management and Governance**, USAID, 2005–2010

Through this component of USAID's broader DBE program, RTI supports primary and junior secondary schools and local governments in 62 districts across

10 provinces to strengthen education management, finance, community participation, and private sector support at the district, subdistrict, and school levels. To date, RTI has trained more than 20,000 education stakeholders on school management and planning and has leveraged over \$1.5 million private sector funds.

## **Local Governance Support Program (LGSP)**, USAID, 2005–2009

RTI and over 175 Indonesian staff work across 62 districts in 9 provinces—including postconflict, post-tsunami Aceh and remote Papua—in collaboration with 363 local service providers. LGSP helps 62 local government councils and approximately 600 local nongovernment organizations (NGO) increase citizen participation in legislative, budgeting, and planning processes, and service delivery. LGSP's successes have encouraged USAID support for a public-private partnership between RTI and a multinational corporation to promote good local governance and expansion of LGSP's scope and geographic coverage.





**Support for Poor and Disadvantaged Areas in Aceh**, World Bank, 2007–2009

This partnership between the World Bank's Support for Poor and Disadvantaged Areas project and the USAID-funded LGSP doubles the geographic reach of RTI's LGSP work in post-tsunami Aceh from 5 to 10 of the province's most hard-hit districts. The program helps target districts build transparent, participatory local governments, draft and implement reconstruction plans, and improve service delivery and emergency preparedness.

**Sustainable Urban Management Indefinite Quantity Contract (SUM IQC): Building Local Government Capacity to Manage Basic Education**, USAID, 2003–2007

RTI helped 23 district local governments in Central and East Java, Aceh, and Jakarta and education managers in 449 schools identify systemic weaknesses in school management structures through school mapping and data collection and analysis. RTI designed replicable education management models to rectify problem areas. RTI also trained 10,000 teachers and other stakeholders on nontraditional, participatory teaching methodologies and school development planning, benefiting over 140,000 children.

**Local Government Provision of Minimum Basic Services for the Poor**, ADB, 2003–2005

RTI worked with the Ministries of Home Affairs, Health, and Education to develop, pilot, and assess the effect of obligatory minimum services standards on local governments' ability to deliver basic services to the poor. Pilots in eight districts across five provinces weighed the impact of these standards on district-level planning and budgeting, institutional structure, human resources, and monitoring and reporting.

**Improving the Effectiveness of Manado's Solid Waste Management Systems**, USAID, 2002–2004

RTI built the capacity of city and subdistrict officials, NGOs, and community based organizations (CBOs) to plan for, implement, and manage solid waste collection and disposal. Five village pilot projects helped improve door-to-door collection, recycling, household composting, public participation, and private sector support.

**SUM IQC: Policy for Decentralized, Participatory and Effective Local Government and Capacity-Building in Local Government Participatory Medium-Term Planning in Indonesia**, USAID, 2001–2005

RTI delivered training on participatory planning and capital investment programming to 80 local governments across 6 provinces in Indonesia. RTI also established a network of local training organizations to ensure long-term access to technical assistance.

**Urban Poverty Reduction Project**, ADB, 2001–2003

RTI worked at the national and local level to assess poverty conditions and support alignment of national policy with a pro-poor, pro-growth strategy. RTI also designed an investment program to reduce poverty by stimulating economic growth in urban areas, increasing the employable skills among urban poor, and improving environmental conditions in low-income areas.

**Sexually Transmitted Infections [STI]: HIV/AIDS Prevention Support**, USAID, 2000–2003

RTI supported decentralization of finance and management of HIV/STI programs to the district and municipal government level and provided advice on the impact of regional autonomy on the provision of basic health care.

**SUM IQC: Technical Assistance for Water Utilities (PDAM) Customer Satisfaction Surveys Project**, USAID, 1999–2000

RTI helped develop and pilot a set of customer-focused, survey-based tools and a replicable approach to data collection for local government-owned water enterprise. Customer feedback collected helps ensure that services adequately meet local needs.

**Coordinated Local Environmental Action Network Activity**, USAID, 1997–2001

In East and West Java, RTI collaborated with over 100 NGOs and CBOs to help the GoI design policies to improve its capacity to deliver basic services at the local level. RTI also helped local governments institute employment generation projects in 668 communities in 14 cities, community participation projects in 110 communities in 13 cities, and capital improvement programs in 5 cities.

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